



**Joint Information Center - JIC Release No. 84**  
**April 20, 2020, 8:50 p.m. (ChST)**

**Zero Test Positive for COVID-19 on Guam;  
 Contact DPHSS from their Website**

*Breaking News Found at Governor Leon Guerrero's Facebook Page:*  
<https://www.facebook.com/govlougum/>

COVID-19 test results are reported from multiple labs at varying times of the day. The cumulative total from all labs will be reported on a nightly basis. The following breakdown provides cumulative COVID-19 test results for **Monday, April 20, 2020**:

Laboratory	Reported on Monday, April 20, 2020	Total Negative Cases (March 12 - April 20, 2020)	Total Confirmed Cases (March 12 - April 20, 2020)
DPHSS Guam Public Health Laboratory (GHPL)	0	794	117
Naval Health Research Center (NHRC)	0	N/A	11
Diagnostic Laboratory Services (DLS)*	0	162	5
Guam Memorial Hospital Authority (GMHA) Laboratory**	0	35	0
Probable cases	0	N/A	3
<b>TOTAL CONFIRMED COVID-19 CASES AS OF 8:50 PM, MONDAY, APRIL 20, 2020</b>			<b>136</b>

\* Beginning March 31, 2020  
 \*\* Beginning April 15, 2020

The Department of Public Health and Social Services (DPHSS) tested 15 individuals for COVID-19 on Monday, April 20, 2020 with conclusive results. Zero tested positive through DPHSS and 15 tested negative for SARS-CoV-2.

The DPHSS overall count also includes probable cases of COVID-19 and confirmed positive cases tested by the Naval Health Research Center (NHRC) in San Diego, Guam Memorial Hospital Authority (GMHA), and Diagnostic Laboratory Services (DLS).

To date, 136 cases have been confirmed through COVID-19 testing provided, with 5 deaths and 112 recoveries. Recovery means a patient is no longer considered infectious. According to the

U.S. Centers for Disease Control and Prevention (CDC) research and published guidelines, a patient is classified as recovered after at least 72 hours have passed without a fever or additional respiratory issues and at least seven days have passed since symptoms first appeared. All remaining cases are in isolation.

### **Contact DPHSS from their Website**

The Department of Public Health and Social Services wishes to inform the public that they may contact DPHSS through its website at [dphss.guam.gov](http://dphss.guam.gov). Through the web portal, the public may submit complaints and concerns of any nature. DPHSS also welcomes feedback and comments about the services it provides. The public can expect a response within 24 to 48 hours.

### Desktop Computer Instructions

1. Click on "Contact Us" on the top right-hand corner of the page.
2. Type in your name, phone, email, and message. Enter in the correct numerical value. Press submit.

### Mobile Phone Instructions

1. Click on the "Contact DPHSS" Button.
2. Type in your name, phone, email, and message. Enter in the correct numerical value. Press submit.

You may also contact the following divisions directly:

Division of Environmental Health (DEH): [dphss-deh@dphss.guam.gov](mailto:dphss-deh@dphss.guam.gov)

Division of Public Welfare (DPW): [PublicAssistance@dphss.guam.gov](mailto:PublicAssistance@dphss.guam.gov)

For inquiries on COVID-19, contact 311 through a local number, or call the Joint Information Center at (671) 478-0208/09/10.

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