



**Joint Information Center - JIC Release No. 165**

**June 6, 2020, 5:50 p.m. (ChST)**

**Revised DPHSS Guidance Memo 2020-11 Relative to Quarantine Protocols;  
DPHSS Issues Guidance Memos 2020-14, 2020-15, 2020-16, 2020-17**

**Revised DPHSS Guidance Memo 2020-11 Relative to Quarantine Protocols**

The Department of Public Health and Social Services (DPHSS) Guidance Memo 2020-11 Rev 1 provides further clarification on the voluntary quarantine requirements for all persons arriving in Guam.

As part of Guam's effort to contain the introduction and spread of COVID-19, all persons entering Guam by air or sea from international hot spots or from international non-hot spots and domestic locations shall be subject to quarantine locations for a period of 14 days:

Arrivals from International Hot Spots

1. **ALL** persons having originated from or traveled through international locations deemed to be "hot spots" shall be subject to a 14-day quarantine at a GovGuam qualified quarantine facility.

A "Hot Spot" is defined as a country/location with COVID-19 case doubling rate less than every 30 days. A "Non-Hot Spot" location has a COVID-19 case doubling rate greater than or equal to every 30 days. Countries/locations hot spot status will ultimately be determined and updated by the DPHSS in consultation with the Governor and State Surgeon's Physician Advisory Group. Reference data sources from Johns Hopkins University, World Health Organization and other local government reports as compiled and regularly updated via The New York Times' Coronavirus Map: Tracking the Global Outbreak at <https://www.nytimes.com/interactive/2020/world/coronavirus-maps.html>

2. Considerations for alternate quarantine locations will be made in certain limited circumstances, where medical or other particular concerns are implicated.
3. Obtaining a negative test result is NOT a requirement for hot spot travelers, nor will it alter the quarantine requirements

Arrivals from International Non-Hot Spots and Domestic Locations

1. **ALL** persons traveling domestically or having originated from or traveled through international locations NOT deemed a "hot spot" shall be subject to a 14-day quarantine at a GovGuam qualified quarantine facility.
2. **Guam Residents** shall be allowed to complete their 14-day quarantine at their home residence.
3. **Guam Non-Residents** can present a valid diagnostic laboratory COVID-19 PCR negative test result for SARS CoV2, that is not more than one (1) week from the date of attempted entry into Guam, and shall complete the 14-day quarantine requirement at their personal residence or rental lodging.

All persons will be asked to sign a *Voluntary Quarantine Acknowledgement* and any persons who refuse to sign will be subject to Involuntary Quarantine.

Current residents of Guam, persons who are essential healthcare or other essential workers, or persons at the Guam Port Of Entry (POE) who traveled to Guam because of an emergency or personal hardship situation as determined and approved by Guam DPHSS, may be allowed to complete the 14-day quarantine requirement at their home residence or rental lodging location.

All non-residents are subject to 14-day quarantine at a GovGuam designated quarantine facility. Any and all costs associated with the quarantine and/or treatment of individuals who are subject to restricted entry into Guam pursuant Executive Orders 2020-04, 2020-11, 2020-14, and 2020-16, shall be the responsibility of the individual and the carrier that the individual contracted with to travel to Guam.

In coordination with the Guam International Airport Authority, transiting passengers will be asked to remain in designated portions of the airport facility while awaiting connecting flights for less than 10 hours.

Compliance with voluntary quarantine regardless of location is subject to monitoring, verification, and enforcement. The knowing and intentional failure to follow any part of this order constitutes a misdemeanor punishable by a fine of not more than \$1,000 or imprisonment of not more than one year or both (10 GCA, Chapter 19, §19604(c) Cooperation).

#### **DPHSS Issues Guidance Memos 2020-14, 2020-15, 2020-16, 2020-17**

Today, DPHSS issued Guidance Memos 2020-14, 2020-15, 2020-16, and 2020-17.

DPHSS Guidance Memo 2020-14 expands the types of businesses and activities allowed to operate under Pandemic Condition of Readiness (PCOR) 2 to include food courts, gymnasiums and fitness centers for non-contact physical activities, and swimming pools and water parks, **effective Monday, June 8, 2020.**

DPHSS Guidance Memo 2020-15 outlines the requirements for the opening and operation of food courts.

DPHSS Guidance Memo 2020-16 outlines the minimum requirements for the opening of gymnasiums and fitness centers for non-contact physical activities.

DPHSS Guidance Memo 2020-17 outlines the requirements for the opening of swimming pools and water parks.

Visit [dphss.guam.gov/covid-19-jic-releases-executive-orders](https://dphss.guam.gov/covid-19-jic-releases-executive-orders) for more information.

For inquiries on COVID-19, contact 311 through a local number, or call the Joint Information Center at (671) 478-0208/09/10.

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GOVERNMENT OF GUAM

DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES  
DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT



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June 6, 2020

**DPHSS Guidance Memorandum 2020-14**

RE: Additional Businesses and Organizations Authorized to Operate during PCOR 2

This document supplements DPHSS Guidance Memoranda 2020-01, 2020-02, 2020-05, 2020-07, 2020-08, and 2020-10 that were issued by the Guam Department of Public Health and Social Services on March 19, 2020; March 28, 2020; April 8, 2020; May 07, 2020; May 15, 2020, and May 27 2020, respectively. The purpose of this guidance document is to list additional businesses that have been authorized to operate during Pandemic Condition of Readiness Level 2 (PCOR 2), which was declared by *Maga'hāgan Guāhan* Lourdes A. Leon Guerrero on May 10, 2020.

**APPROVED FOR OPERATION DURING PCOR 2:**

1. **All business operations and business activities during PCOR 1.**
2. **Businesses and Organizations Approved for Operation at Declaration of or during PCOR 2 (DPHSS Guidance Memoranda 2020-07, 2020-08, and 2020-10).**
3. **Additional Businesses and Organizations Authorized to Operate during PCOR 2 beginning on Monday, June 8, 2020 at 8:00am:**
  - a. Eating and Drinking Establishments to include food courts (with the continued exception of bars and taverns) where such establishments shall operate, to the extent applicable, in accordance with the DPHSS Guidance Memorandum 2020-09: *Minimum Requirements for Dine-In Restaurants*;
  - b. Gymnasiums and fitness centers for non-contact physical activities; and
  - c. Swimming pools and waterparks.

The businesses and organizations identified under Item 3 may proceed to operate after industry-specific or organization-specific plans are developed and submitted with COVID-19 prevention and control measures outlined in the document, *Minimum Pandemic Workplace Operational Requirements*, which was issued by the Department of Public Health and Social Services. Eating and Drinking Establishments to include dine-in services and food courts under Item 3(a) shall operate in accordance with the DPHSS Guidance Memo 2020-09: *Minimum Requirements for Dine-In Restaurants* and incorporate the same in such industry-specific plans submitted to the DPHSS.

The plans are to be emailed to [PCOR2Plans@dphss.guam.gov](mailto:PCOR2Plans@dphss.guam.gov). For additional questions, please contact the Division of Environmental Health at 300-9579; 8:00 am to 5:00 pm, Monday through Friday.

  
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June 6, 2020

**DPHSS Guidance Memorandum 2020-15**

RE: Minimum Requirements for Operations of Food Courts

Outlined below are the requirements for the opening and operation of food courts. This guidance is in addition to applicable requirements set forth in the Minimum Requirements for Dine-In Restaurants of DPHSS Guidance Memo 2020-12.

**Food Court Operations**

**A. General Restrictions and Requirements**

- Post signage at the entrance and throughout the facility to remind employees and patrons of new policies.
- Conduct screenings of patrons before entering the facility.
  - This may include temperature checks, and/or questionnaire for COVID-19 symptoms.
    - Patrons with symptoms are not be permitted in the facility.
- Chairs, seating, and benches should be reconfigured to enable physical distancing and operate at no more than the percent of occupancy rate for the facility, including employees, as identified in current or future Executive Orders.
- Prohibit the use of high touch items such as food court trays.
- Employ cleaning and disinfection measures to reduce patron exposure.
  - Clean and disinfect frequently touched surfaces at least daily and shared objects each time they are used. For example:
    - Chairs, tables, and benches; and
    - Door handles and surfaces of restrooms, handwashing stations, and diaper-changing stations.
- Create a regular cleaning/disinfection schedule for daily operations.
  - Consider using checklists to ensure thorough cleaning/disinfection of high touch surfaces, equipment, and common areas of the facility.
- Provide and maintain an adequate supply of cleaning and disinfection products for both employees and patrons to use.
  - Consider increasing the frequency of trash removal to account for the additional waste created from increased disinfection.
- Ensure that toilet facilities and handwashing sinks are thoroughly and regular cleaned and disinfected.

**B. Employee Health and Hygiene**

- Screen all employees reporting to work for COVID-19 symptoms; employees with symptoms are not be permitted to work.
- Provide and maintain personal protective equipment (PPE) for employees to perform enhanced cleaning/disinfection.
- Stagger shifts, breaks, and meals whenever possible.
- Conduct training for employees on enhanced disinfection and proper PPE use based on CDC guidelines.

  
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**DPHSS Guidance Memorandum 2020-16**

RE: Minimum Requirements for Operations of Gymnasiums and Fitness Centers

Outlined below are requirements for the opening of gymnasiums and fitness centers for non-contact physical activities. This guidance is in addition to applicable requirements set forth in the Minimum Pandemic Workplace Operational Requirements set forth in DPHSS Guidance Memo. 2020-07.

**Gymnasium and Fitness Center Facility Operations**

**A. General Restrictions and Requirements**

- Operate at no more than the percent of occupancy rate for the facility, including employees, as identified in current or future Executive Orders.
- Prior to opening, thoroughly clean and disinfect the facility using disinfectant cleaning supplies according to CDC guidelines
  - <https://www.cdc.gov/coronavirus/2019-ncov/community/disinfecting-building-facility.html>
- Post signage at the entrance and throughout the facility to remind employees and patrons of new policies
- Provide hand-washing stations or hand-sanitizer for patrons to use upon entering the facility
- Require employees to wear masks at all time.
- Conduct screenings of patrons before entering the facility
  - This may include temperature checks, and/or questionnaire for COVID-19 symptoms
    - Patrons with symptoms will not be permitted in the facility
- Create a regular cleaning/disinfection schedule for daily operations
  - Consider using checklists to ensure thorough cleaning/disinfection of high touch surfaces, equipment, and common areas of the facility
- Provide and maintain an adequate supply of cleaning and disinfection products for both employees and patrons to use
  - Consider installing more wipe stations throughout the facility
  - Consider increasing the frequency of trash removal to account for the additional waste created from increased disinfection
- Prohibit use of lockers and shower rooms
- Ensure that toilet facilities and handwashing sinks are thoroughly cleaned regularly
- In designated equipment areas:



- Ensure that social distancing standards can be met and maintained
  - This may require spreading out equipment, removing equipment, or blocking off equipment
- Assign staff to these areas to ensure that patrons are disinfecting equipment properly
- Do not allow the sharing of equipment for circuit workouts
- For group fitness classes:
  - Limit occupancy to maintain social distancing guidelines of a minimum of 6 feet between patrons at all times during classes
  - Do not allow the sharing of equipment during group classes
  - Adjust class schedules to ensure ample time between classes to thoroughly clean/disinfect
- For facilities with retail food outlets, applicable policies set forth in DPHSS Guidance Memo 2020-12 regarding "Minimum requirements for Dine-In Restaurants Revised" must be followed.

**B. Employee Health and Hygiene**

- Screen all employees reporting to work for COVID-19 symptoms; employees with symptoms should not be permitted to work
- Provide and maintain PPE for employees to perform enhanced cleaning/disinfection
- Stagger shifts, breaks, and meals
- Conduct training for employees on enhanced disinfection and proper PPE base on CDC guidelines

  
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June 6, 2020

### DPHSS Guidance Memorandum 2020-17

RE: Minimum Requirements for Operations of Swimming Pools and Waterparks

Outlined below are requirements for the opening of swimming pools and waterparks. These requirements are based on the U.S. Centers for Disease Control and Prevention's guidance on operating and managing public pools, hot tubs, and water playgrounds during the pandemic.

#### A. General Restrictions and Requirements

- Operate at no more than the percent of occupancy rate for the facility, including employees, as identified in current or future Executive Orders.
- Prior to opening, thoroughly clean and disinfect the facility using disinfectant cleaning supplies in accordance to CDC guidelines.
- Post signage at the entrance and throughout the facility to remind employees and patrons of new policies.
- Conduct screenings of patrons before entering the facility.
  - This may include temperature checks, and/or questionnaire for COVID-19 symptoms.
    - Patrons with symptoms are not be permitted in the facility.
- Encourage the use of face masks when not swimming.
- Institute cleaning and disinfection measures to reduce patron exposure.
  - Clean and disinfect frequently touched surfaces at least daily and shared objects each time they are used. For example:
    - Handrails, slides, and structures for climbing or playing;
    - Lounge chairs, tabletops, pool noodles, kickboards, and drinking fountains; and
    - Door handles and surfaces of restrooms, handwashing stations, diaper-changing stations, and showers.
  - Limit locker room use when possible.
    - If made available, develop plan to address social distancing and control of access and egress to minimize congregation.
    - Disinfect lockers after every use.
  - Clean and sanitize bathroom and shower areas regularly throughout the opening hours in addition to the regular cleaning schedule.
  - Establish a system so that furniture (ex: lounge chairs) needing to be cleaned and disinfected are kept separate from those already cleaned and disinfected.
  - Label containers for used equipment, which has not yet been cleaned and disinfected, and containers for cleaned and disinfected equipment.

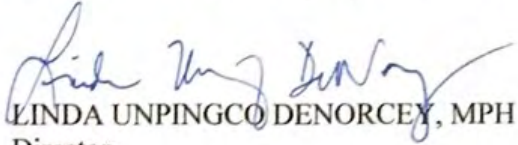
- Launder towels and clothing according to the manufacturer's instructions. Use the warmest appropriate water temperature, and dry items completely.
  - Protect shared furniture, equipment, towels, and clothing that have been cleaned and disinfected from becoming contaminated before use.
  - Ensure safe and correct use and storage of disinfectants, including storing products securely away from children.
- Modify the layout of the facility to promote social distancing.
  - Change deck layouts to ensure 6 feet distancing between bathing parties.
  - Ensure that the layout will not impede the four foot of unstructured decking required around the pool perimeter for emergency rescue.
- Introduce physical barriers and guides to prohibit gathering.
  - Provide physical cues or guides (ex: lane lines in the water) and visual cues (ex: tape on the decks, floors, or sidewalks) and signs to ensure that staff, patrons, and swimmers stay at least 6 feet apart.
  - Monitor communal or shared spaces for social distancing.
  - Stagger the use of communal spaces (ex: pool or breakroom), if possible.
  - Clean and disinfect frequently touched surfaces regularly based on daily usage but at least once during hours of operation and before opening.
  - Clean and disinfect shared objects each time they are used.
  - Discourage people from sharing items that are difficult to clean, sanitize, or disinfect or that are meant to come in contact with the face (for example, goggles, nose clips, and snorkels).
  - Discourage people from sharing items such as food, equipment, toys, and supplies.
- For facilities with retail food outlets, applicable policies set forth in DPHSS Guidance Memo 2020-12 regarding "Minimum requirements for Dine-In Restaurants Revised" must be followed.
- Establish monitors and contacts for patrons and staff members.
  - Assign monitoring responsibility to an appropriate staff member, such as a trained operator or assigned assistant.
  - Lifeguard on duty is prohibited from acting as a monitor so not to distract him/her from lifesaving duties.
  - Designate a COVID-19 Point of Contact staff who is to be responsible for responding to COVID-19 concerns.
  - For public pools in condominiums and apartments, if possible, limit pool uses to only residents.
- Assess communication systems and put methods in place.
  - Have staff, patrons, and swimmers self-report if they have symptoms of COVID-19.
  - Have staff report a positive test for COVID-19, or if they were exposed to someone with COVID-19 within the last 14 days.



- Utilize contactless forms for patron check-in; suspend use of wristbands and handstamps.
- Discontinue organized events and classes.

**B. Employee Health and Hygiene**

- Screen all employees reporting to work for COVID-19 symptoms; employees with symptoms are not be permitted to work.
- Provide and maintain personal protective equipment (PPE) for employees to perform enhanced cleaning/disinfection
- Stagger shifts, breaks, and meals whenever possible.
- Conduct training for employees on enhanced disinfection and proper PPE base on CDC guidelines.

  
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**DPHSS Guidance Memo. 2020-11 Rev1**

**RE: Additional Guidance Relative to Executive Order Nos. 2020-04, 2020-11, 2020-14, and 2020-16, and 2020-20**

The purpose of this Guidance is to provide further clarification on the voluntary quarantine requirements for all persons arriving in Guam.

*The following clarification is provided and is applicable to Executive Order 2020-04, 2020-11, 2020-14, 2020-16, and 2020-20 and any other Executive Orders regarding entry into Guam and the March 31, 2020 Public Health Directive relative to quarantine of all persons arriving in Guam.*

As part of Guam's effort to contain the introduction and spread of COVID-19, all persons entering Guam by air or sea from international hot spots or from international non-hot spots and domestic locations shall be subject to quarantine locations for a period of 14 days:

Arrivals from International Hot Spots	Arrivals from International Non-Hot Spots and Domestic Locations
1. <b>ALL</b> persons having <u>originated from or traveled through international locations deemed to be "hot spots"</u> shall be subject to 14-day quarantine at a GovGuam qualified quarantine facility. * <i>See definition</i>	1. <b>ALL</b> persons <u>traveling domestically or having originated from or traveled through international NOT deemed a "hot spot"</u> shall be subject to 14-day quarantine at a GovGuam qualified quarantine facility.
2. Considerations for alternate quarantine locations will be made in certain limited circumstances, where medical or other particular concerns are implicated.	2. <b>Guam Residents</b> shall be allowed to complete their 14-day quarantine at their home residence.
3. Obtaining a negative test result is NOT a requirement for hot spot travelers, nor will it alter the quarantine requirements	3. <b>Guam Non-Residents</b> can present a valid diagnostic laboratory COVID-19 PCR negative test result for SARS CoV2, that is not more than one (1) week from the date of attempted entry into Guam, and shall complete the 14-day quarantine requirement at their personal residence or rental lodging.

\* A “Hot Spot” is defined as a country/location with COVID-19 case doubling rate less than every 30 days. A “Non-Hot Spot” location has a COVID-19 case doubling rate greater than or equal to every 30 days. Countries/locations hot spot status will ultimately be determined and updated by the Department of Public Health and Social Services in consultation with the Governor and State Surgeon’s Physician Advisory Group. Reference data sources from Johns Hopkins University, World Health Organization and other local government reports as compiled and regularly updated via The New York Times’ Coronavirus Map: Tracking the Global Outbreak at <https://www.nytimes.com/interactive/2020/world/coronavirus-maps.html>

All persons will be asked to sign a *Voluntary Quarantine Acknowledgement* and any persons who refuse to sign will be subject to Involuntary Quarantine.

Current residents of Guam, or persons who are essential healthcare or other essential workers, or persons at the Guam Port Of Entry (POE) who traveled to Guam because of an emergency or personal hardship situation as determined and approved by Guam Department of Public Health and Social Services (DPHSS), may be allowed to complete the 14-day quarantine requirement at their home residence or rental lodging location.

All non-residents are subject to 14-day quarantine at a GovGuam designated quarantine facility. Any and all costs associated with the quarantine and/or treatment of individuals who are subject to restricted entry into Guam pursuant Executive Orders 2020-04, 2020-11, 2020-14, and 2020-16, shall be the responsibility of the individual and the carrier that the individual contracted with to travel to Guam.

In coordination with the Guam International Airport Authority, transiting passengers will be asked to remain in designated portions of the airport facility while awaiting connecting flights less than 10 hours.

Compliance with voluntary quarantine regardless of location is subject to monitoring, verification, and enforcement. **The knowing and intentional failure to follow any part of this order constitutes a misdemeanor punishable by a fine of not more than \$1,000 or imprisonment of not more than one year or both (10 GCA, Chapter 19, §19604 (c) Cooperation).**

**1. Current Guam residents entering by air or sea are subject to voluntary quarantine at a designated and approved quarantine location for a period of 14-days.**

- a. **ALL** Guam residents having originated from or traveled through international locations deemed to be “hot spots” shall be subject to 14-day quarantine at a GovGuam qualified quarantine facility.
  - i. Considerations for alternate quarantine locations will be made in certain limited circumstances, where medical or other particular concerns are implicated.
  - ii. Obtaining a negative test result is NOT a requirement for “hot spot” travelers, nor will it alter the quarantine requirements.
- b. Guam residents traveling domestically or having originated from or traveled through international NOT deemed a “hot spot” are allowed to complete the 14-day quarantine requirement at their home residence, or rental lodging location must adhere to the following:
  - i. Must provide any one of the following as evidence of current residency status:

- a valid Guam ID
  - a Mayor's verification
  - a local physical address and contact information and sign an affidavit attesting to its validity.
- ii. Must sign a *Voluntary Quarantine Acknowledgement*.
  - iii. Must provide:
    - Quarantine location address
    - A working phone number where they may be reached.
  - iv. Current resident may choose the option to stay at the Government of Guam quarantine facility at the government's expense.
  - v. Must remain in quarantine for 14 days from the date of arrival in Guam.
  - vi. Must not have any visitors at the quarantine location.
  - vii. May leave their quarantine location to get take-out food or shop for groceries.
  - viii. May not leave quarantine to conduct banking, seek personal care or hygiene services (e.g., haircut, massage, manicure/pedicure etc.) go to the beach, or visit any public places.
  - ix. May leave the quarantine location for medical emergencies, or to seek medical care.
  - x. Must adhere to symptom monitoring put forth by the Guam DPHSS.
  - xi. May leave their quarantine location to transit out of Guam even if it is prior to the completion of the 14-day quarantine period.

**2. Non-Residents entering Guam by air or sea are subject to voluntary quarantine at the GovGuam designated quarantine facility or other designated location.**

- a. **ALL** non-residents having originated from or traveled through international locations deemed to be "hot spots" shall be subject to 14-day quarantine at a GovGuam qualified quarantine facility.
  - i. Considerations for alternate quarantine locations will be made in certain limited circumstances, where medical or other particular concerns are implicated.
  - ii. Obtaining a negative test result is NOT a requirement for hot spot travelers, nor will it alter the quarantine requirements.
- b. Non-Residents traveling domestically or having originated from or traveled through international NOT deemed a "hot spot" will complete the 14-day quarantine requirement at the GovGuam quarantine facility and must adhere to the following:
  - i. Must sign a Voluntary Quarantine Acknowledgement.
  - ii. Must complete 14-day quarantine.
  - iii. Must be transported directly from the airport to the GovGuam designated quarantine facility.
  - iv. Must agree to remain in the GovGuam designated quarantine facility in an assigned room and agree to not have any visitors, or visit any other rooms in the facility.
  - v. Must agree to be monitored daily for symptoms of COVID-19. Symptoms include, but are not limited to:
    - Fever
    - Cough



- Shortness of breath
  - Chills
  - Headaches
  - Loss of smell or taste
- vi. Must remain at the quarantine facility and only leave for medical emergencies and approved medical appointments.
  - vii. May leave the GovGuam designated quarantine facility after presentation of valid and verifiable information showing evidence of intent to leave Guam even before the end of the 14-day quarantine period; and will be transported directly from the quarantine facility to the airport or other point of departure.
  - viii. If a non-resident presents a valid diagnostic laboratory **COVID-19 PCR negative test result for SARS Cov2 that is not more than one (1) week from date of attempted entry into Guam**, the individual can complete the 14-day quarantine requirement at their personal residence or rental lodging, and must adhere to the following:
    - Must sign a Voluntary Quarantine Acknowledgement.
    - Must remain in quarantine for 14 days from the date of arrival in Guam.
    - Must not have any visitors at the quarantine location.
    - May leave their quarantine location to get take-out food or shop for groceries.
    - May not leave quarantine to conduct banking, seek personal care or hygiene services (e.g., haircut, massage, manicure/pedicure etc.) go to the beach, or visit any public places.
    - May leave the quarantine location for medical emergencies, or to seek medical care.
    - Must adhere to symptom monitoring put forth by the Guam DPHSS.
    - May leave their quarantine location to transit out of Guam even if it is prior to the completion of the 14-day quarantine period.

**3. Crew members for any conveyance, arriving by air or sea, are considered essential workers for the functioning of Guam; however, in order to maintain the protection of public health, the following requirements apply:**

- a. Crew members must adhere to the following requirements:
  - i. Must sign a *Voluntary Quarantine Acknowledgement*.
  - ii. Must quarantine for 14 days from the date of arrival in Guam at their personal residence or rental lodging location.
  - iii. Each crew member must provide:
    - Quarantine location address
    - A working phone number, where they may be reached
  - iv. Must adhere to symptom monitoring by the DPHSS.
  - v. Must not have any visitors at their quarantine location.
  - vi. May leave the quarantine location for medical emergencies or to seek medical care.
  - vii. May leave to get take-out food or shop for essential groceries.
  - viii. May not leave quarantine to conduct banking transactions, seek personal hygiene services (e.g. haircut, massage, manicure/pedicure), go to the beach, or visit any

- public places.
  - ix. May leave the quarantine location to transit out of Guam even if it is prior to the completion of the 14-day quarantine period.
- b. Dependents and traveling companions of crew members are required to quarantine within the GovGuam quarantine facility.
- i. Crew members may elect to quarantine within the GovGuam quarantine facility alongside dependents and traveling companions.
  - ii. Dependents and traveling companions of crew can transit out of Guam even if it is prior to completion of the 14-day quarantine period.
  - iii. Dependents and traveling companions of crew are subject to government of Guam regulations.
- c. Dependents defined as minors traveling with crew member may be quarantined at their personal residence or rental lodging location alongside the crew member. Dependents must also adhere to all of the requirements of quarantine.

**4. Essential Healthcare Professionals are considered essential workers during COVID-19 emergency response for the functioning of Guam; however, in order to maintain the protection of public health, the following requirements apply:**

- a. Essential Healthcare Professionals must adhere to the following requirements:
- i. Must possess a letter from the Director or Deputy Director of the Department of Public Health and Social Services (DPHSS) at the Guam Port Of Entry, indicating that they are an essential healthcare professional/provider serving to maintain the integrity of Guam's healthcare system.
  - ii. Must quarantine for 14 days at their personal residence, or rental lodging location.
  - iii. Must sign a *Voluntary Quarantine Acknowledgement*.
  - iv. Essential Healthcare Professional must provide:
    - Quarantine location address
    - A working phone number, where they may be reached
    - Name of the healthcare facility, or location where they will be working
  - v. When not at work or to get take-out food or shop for groceries, they must remain quarantine at their personal residence, or rental lodging location for 14 days from the date of arrival in Guam.
  - vi. May not leave the quarantine location to: conduct banking transactions, seek personal care or hygiene services (massage, haircut, manicure/pedicure), go to the beach or any public places.
  - vii. May leave the quarantine location for medical emergencies or to seek medical care.
  - viii. Must not have any visitors at their quarantine location.
  - ix. Must adhere to symptom monitoring before each shift and during each shift at least 4 hours after starting their shift by their healthcare organization's infection control staff.
  - x. Must report any signs or symptoms of COVID-19 and immediately stop working and isolate if they become symptomatic.
  - xi. May leave the quarantine location to transit out of Guam even if it is prior to the

completion of the 14-day quarantine period.

- b. Traveling companions of Essential Healthcare Professionals are required to quarantine at the GovGuam quarantine facility.
  - i. The essential healthcare worker may elect to quarantine in the GovGuam quarantine facility alongside their traveling companions until completion of the 14-day quarantine period. If electing to do so, the essential healthcare worker will not be allowed to leave for work.
- c. Dependents defined as minors or persons whose sole caretaker is the essential healthcare worker may be quarantined at their personal residence or rental lodging location alongside the essential healthcare worker. Dependents must also adhere to all of the requirements of quarantine.

**5. Essential Workers from other industries (DOD and civilian construction, federal government, scientific, law enforcement, research, industrial technical professionals, bank couriers, etc.) may be considered essential for the functioning of Guam; however, in order to maintain the protection of public health, the following requirements apply:**

- a. These essential workers must adhere to the following requirements:
  - i. Must possess a DPHSS letter from the Director or Deputy Director of the Department of Public Health and Social Services (DPHSS) at the Guam Port Of Entry indicating that they are coming to Guam to provide an essential service.
  - ii. Must quarantine for 14 days at their personal residence, or rental lodging location.
  - iii. Must sign a *Voluntary Quarantine Acknowledgement*.
  - iv. Each essential worker must provide:
    - Quarantine location address
    - A working phone number, where they may be reached
    - Location where they will be working
  - v. Must remain in the designated quarantine location leaving only to go to and from work each day under a Restriction of Movement (ROM) until the completion of the 14-day quarantine period.
  - vi. When not at work or to get take-out food or shop for groceries, they may not leave quarantine to conduct banking transactions, seek personal care or hygiene services (e.g. haircut, massage, manicure/pedicure), go to the beach, or visit any public places.
  - vii. May leave the quarantine location for medical emergencies or to seek medical care.
  - viii. May not have any visitors at their quarantine location.
  - ix. Must adhere to symptom monitoring by the DPHSS.
  - x. Must report any signs or symptoms of COVID-19 and immediately stop working and be isolated if they become symptomatic.
  - xi. May leave the quarantine location to transit out of Guam even if it is prior to the completion of the 14-day quarantine period.
- b. Dependents and traveling companions of essential workers are required to quarantine



within the GovGuam quarantine facility.

- i. Essential workers may elect to quarantine within the GovGuam facility alongside dependents and traveling companions. If electing to do so, they will not be allowed to leave for work.
  - ii. Dependents and traveling companions of essential workers can transit out of Guam even if it is prior to completion of the 14-day quarantine period.
  - iii. Dependents and traveling companions of essential workers are subject to government of Guam regulations regarding costs associated with quarantine.
- c. Dependents defined as minors or persons whose sole caretaker is the essential worker may be quarantined at their personal residence or rental lodging location alongside the essential worker. Dependents must also adhere to all of the requirements of quarantine.

**6. Any person arriving in Guam in response to a family emergency, has a serious acute or chronic medical condition, a behavior health condition, has had a recent medical procedure or surgery, has requested consideration of an emergency or hardship circumstance or provides information about any other issue that may make it unsuitable for them to be in 14-day voluntary quarantine at the GovGuam facility, must first go directly from the airport to the GovGuam quarantine facility.**

Once at the GovGuam quarantine facility, consideration and decisions about the suitability for the transfer of these persons to 14-day quarantine at their residence, or rental lodging location will be reviewed and determined by GovGuam and DPHSS staff. The decision will be based on specific criteria and evidence, including but not limited to: the death of a family member; visiting a family member under hospice, or at the hospital; or providing care for a sick family member.

- a. These persons must adhere to the following:
  - i. Must sign a Voluntary Quarantine Acknowledgement.
  - ii. Must complete 14-day quarantine.
  - iii. Must be transported directly from the airport to the GovGuam designated quarantine facility.
  - iv. Must agree to remain in the GovGuam designated quarantine facility in an assigned room and agree to not have any visitors or visit any other rooms in the facility.
  - v. Must agree to be monitored daily for symptoms of COVID-19. Symptoms include, but are not limited to:
    - Fever
    - Cough
    - Shortness of breath
    - Chills
    - Headaches
    - Loss of smell or taste
  - vi. Must remain at the quarantine facility and only leave for medical emergencies and approved medical appointments.
  - vii. May leave the GovGuam designated quarantine facility after presentation of valid and verifiable information showing evidence of intent to leave Guam even before

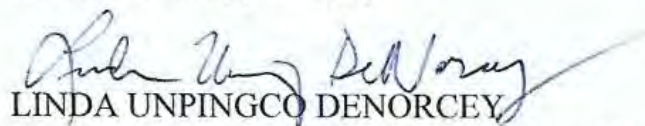
the end of the 14-day quarantine period; and will be transported directly from the quarantine facility to the airport, or other point of departure.

**7. Active duty military and dependents, DOD civilians and dependents, and DOD contractors** arriving by commercial air or sea are subject to the aforementioned guidelines, with the following modifications:

- 1) Current and future residents of Guam will abide by the Current Guam Resident guidelines, showing DOD ID and proof of residence in the form of:
  - a. Utility bill showing local address,
  - b. Permanent Change of Station orders, or
  - c. Self-attestation on Voluntary Quarantine Acknowledgement form including name and contact information of command.
- 2) Transiting air and sea crew members will abide by the Crew Members guidelines, showing DOD ID and proof of status in the form of:
  - a. Transit status for the dates of quarantine on military command letterhead, including name and contact information of command.
- 3) Active duty and DOD civilians and contractors on temporary duty status will abide by the Essential Workers from Other Industries guidelines, showing DOD ID and proof of essential service in the form of:
  - a. Temporary Duty orders, or
  - b. Mission essential status for the dates of quarantine on military command letterhead, including contact information of command.
- 4) For all voluntary quarantines in residences or rental lodging, all daily screening reports will be made to the appropriate sponsoring command representative in lieu of Guam DPHSS.

\*\*\* SUBJECT TO CHANGE WITHOUT NOTICE\*\*\*

Submitted & Approved by:



LINDA UNPINGCO DENORCEY  
Director, Department of Public Health and Social Services



## Voluntary Quarantine Order

### ARRIVING PERSONS- CURRENT GUAM RESIDENT

Guam Department of Public Health and Social Services (DPHSS) has put in place emergency disease control measures to slow the introduction and spread of COVID-19 in Guam. It is very important for the protection of your own health and that of the others in Guam that you abide by all aspects of this voluntary quarantine order.

1. **ALL** Guam residents having originated from or traveled through international locations deemed to be “hot spots” shall be subject to 14-day quarantine at a GovGuam qualified quarantine facility.
2. **ALL** Guam residents traveling domestically or having originated from or traveled through international NOT deemed a “hot spot” shall be allowed to complete their 14-day quarantine at their personal residence.

**By signing a *Voluntary Quarantine Acknowledgement*, Guam DPHSS hereby orders you to comply with the following:**

- I agree to proceed directly from the airport to the designated quarantine location which is either the GovGuam quarantine facility, my personal residence or rental lodging.
- I agree to comply with voluntary quarantine order for 14-days from my date of arrival in Guam.
- I agree to remain in my designated quarantine location leaving only for medical emergencies and to seek medical care.
- I can leave quarantine location, **if at my personal residence or rental lodging**, to get take-out food or shop for essential groceries.
- I will not leave quarantine location to conduct banking transactions, seek personal care or hygiene services (e.g., haircut, massage, manicure/pedicure) or go to the beach or visit any public places.
- I agree to not allow any visitors.
- I agree to monitor myself for symptoms of COVID-19 and report everyday:

**YOU MUST CALL, TEXT, OR WHATSAPP: 685-4577**

**If no one answers, you must leave a message and report the following information:**

- Full name and Date of Birth (DOB)
- Whether or not you are experiencing any of the following:
  - ✓ Feel feverish or exact temperature if known ( $\geq 100.4^{\circ}\text{F}/38^{\circ}\text{C}$ )
  - ✓ Cough, runny nose, sore throat
  - ✓ Shortness of breath
  - ✓ Chills
  - ✓ Headache/Muscle aches
  - ✓ Loss of smell or taste

***THE KNOWING AND INTENTIONAL FAILURE TO FOLLOW ANY PART OF THIS ORDER CONSTITUTES A MISDEMEANOR PUNISHABLE BY A FINE OF NOT MORE THAN \$1,000 OR IMPRISONMENT OF NOT MORE THAN ONE YEAR OR BOTH (10 GCA, Chapter 19, §19604 (c) Cooperation ).***





## Voluntary Quarantine Order

### ARRIVING CREW MEMBER - ESSENTIAL WORKFORCE

Guam Department of Public Health and Social Services (DPHSS) has put in place emergency public health measures to help slow the introduction and spread of COVID-19 in Guam. It is very important for the protection of your own health and that of the others in Guam that you abide by all aspects of this voluntary quarantine order.

**Based on your recent travel history you are subject to 14-day quarantine from your date of arrival in Guam.** Because you are a crew member you are designated as essential workforce for Guam and a determination has been made to allow you to quarantine at your personal residence, hotel or rental lodging.

**By signing a *Voluntary Quarantine Acknowledgement*, Guam DPHSS hereby orders you to comply with the following:**

- I agree to comply with the voluntary quarantine order for 14-days from the date of arrival in Guam.
- I agree to proceed directly from the airport to the designated quarantine location which is either my residence, hotel, or rental lodging location.
- I can leave quarantine location to get take-out food or shop for essential groceries.
- I will not leave quarantine location to conduct banking transactions, seek personal care or hygiene services (e.g., haircut, massage, manicure/pedicure) or go to the beach or visit any public places.
- I agree to not allow any visitors at my designated quarantine location.
- I agree that dependents and traveling companions are required to quarantine within the GovGuam quarantine facility (dependent minors may be quarantined alongside crew member).
- I agree to monitor myself for symptoms of COVID-19 and report every day.

**YOU MUST CALL, TEXT, OR WHATSAPP: 929-0487**

**If no one answers, please leave a message and report the following information:**

- Full name and Date of Birth (DOB)
- Whether or not you are experiencing any of the following:
  - ✓ Feel feverish or exact temperature if known ( $\geq 100.4^{\circ}\text{F}/38^{\circ}\text{C}$ )
  - ✓ Cough, runny nose, sore throat
  - ✓ Shortness of breath
  - ✓ Chills
  - ✓ Headache/Muscle aches
  - ✓ Loss of smell or taste
  - ✓ Loss of appetite

***THE KNOWING AND INTENTIONAL FAILURE TO FOLLOW ANY PART OF THIS ORDER CONSTITUTES A MISDEMEANOR PUNISHABLE BY A FINE OF NOT MORE THAN \$1,000 OR IMPRISONMENT OF NOT MORE THAN ONE YEAR OR BOTH ( 10 GCA, Chapter 19, §19604 (c) Cooperation ).***



## Voluntary Quarantine Order

### ARRIVING PERSON- EMERGENCY/HARDSHIP

#### RESTRICTION OF MOVEMENT (ROM)

Guam Department of Public Health and Social Services (DPHSS) has put in place emergency public health measures to help slow the introduction and spread of COVID-19 in Guam. It is very important for the protection of your own health and that of the others in Guam that you abide by all aspects of this voluntary quarantine order.

**Based on your recent travel history you are subject to 14-day quarantine from your date of arrival in Guam.** However, a determination has been made to allow you to quarantine at your place of residence, hotel, or rental lodging location under a Restriction of Movement (ROM) **because of your emergency or hardship circumstances prompting your travel to Guam.** By signing a *Voluntary Quarantine Acknowledgement*, Guam DPHSS hereby orders you to comply with the following:

- I agree to proceed directly from the airport to the designated quarantine location.
- I agree to comply with the voluntary quarantine order for 14 days from my date of arrival in Guam.
- I agree to remain in the designated quarantine location under a Restriction of Movement (ROM) which allows me to leave quarantine only to participate in or support activities/events related to my emergency or hardship circumstance or for medical emergencies or to seek medical care. I agree to observe current social/physical distancing practices i.e., wearing facemask and avoiding large crowds.
- I agree that I can get take out food or shop groceries, but I will not leave quarantine to conduct banking transactions, seek personal care or hygiene services (e.g., haircut, massage, manicure/pedicure) or the beach or any public places.
- I agree to not allow any visitors at my designated quarantine location.
- I agree to monitor for symptoms of COVID-19 and report every day:

**YOU MUST CALL, TEXT, OR WHAT'SAPP: 685-4577**

If no one answers, please you must leave a message and report the following information:

- Full name and Date of Birth (DOB)
- Whether or not you are experiencing any of the following:
  - ✓ Feel feverish or exact temperature if known ( $\geq 100.4^{\circ}\text{F}/38^{\circ}\text{C}$ )
  - ✓ Cough, runny nose, sore throat
  - ✓ Shortness of breath
  - ✓ Chills
  - ✓ Headache/Muscle aches
  - ✓ Loss of smell or taste

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Guam Department of Public Health and Social Services (DPHSS) has put in place emergency public health measures to help slow the introduction and spread of COVID-19 in Guam. It is very important for the protection of your own health and that of the others in Guam that you abide by all aspects of this voluntary quarantine order. **Voluntary Quarantine Order**

## ARRIVING PERSON- ESSENTIAL WORKFORCE

### RESTRICTION OF MOVEMENT (ROM)

(e.g., DOD construction, federal government, scientific, law enforcement, security, research, technical industrial, bank couriers etc.)

Guam Department of Public Health and Social Services (DPHSS) has put in place emergency public health measures to help slow the introduction and spread of COVID-19 in Guam. It is very important for the protection of your own health and that of the others in Guam that you abide by all aspects of this voluntary quarantine order.

**Based on your recent travel history you are subject to 14-day quarantine from your date of arrival in Guam.** However, a determination has been made to allow you to quarantine at your place of residence, hotel, or rental lodging location under a Restriction of Movement (ROM) **because of your designation as essential workforce for Guam.** By signing a *Voluntary Quarantine Acknowledgement*, Guam DPHSS hereby orders you to comply with the following:

- I agree to comply with the voluntary quarantine order for 14-days from my date of arrival in Guam.
- I agree to proceed directly from the airport to the designated quarantine location which is my residence, hotel, or rental lodging location.
- I agree to remain in my designated quarantine location leaving only to go to and from work each day (ROM), for medical emergencies, or to seek medical care.
- I can leave quarantine location to get take-out food or shop for essential groceries.
- I will not leave quarantine location to conduct banking, seek personal care or hygiene services (e.g., haircut, massage, manicure/pedicure etc.) go to the beach, or visit any public places.
- I agree to not allow any visitors at my designated quarantine location.
- I agree to monitor myself for symptoms of COVID-19 and report every day:

**YOU MUST CALL, TEXT, OR WHATSAPP: 929-9294**

**If no one answers, you must leave a message and report the following information:**

- Full name and Date of Birth (DOB)
- Whether or not you are experiencing any of the following:
  - ✓ Feel feverish or exact temperature if known ( $\geq 100.4^{\circ}\text{F}/38^{\circ}\text{C}$ )
  - ✓ Cough, runny nose, sore throat
  - ✓ Shortness of breath
  - ✓ Chills
  - ✓ Headache/Muscle aches
  - ✓ Loss of smell or taste



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## Voluntary Quarantine Order

### ARRIVING PERSON- ESSENTIAL HEALTHCARE PROFESSIONAL

#### RESTRICTION OF MOVEMENT (ROM)

Guam Department of Public Health and Social Services (DPHSS) has put in place emergency public health measures to help slow the introduction and spread of COVID-19 in Guam. It is very important for the protection of your own health and that of the others in Guam that you abide by all aspects of this voluntary quarantine order.

**Based on your recent travel history you are subject to 14-day quarantine from your date of arrival in Guam.** However, a determination has been made to allow you to quarantine at your place of residence, hotel, or rental lodging location under a Restriction of Movement (ROM) **because of your designation as essential healthcare professional for Guam.** By signing a *Voluntary Quarantine Acknowledgement*, Guam DPHSS hereby orders you to comply with the following:

- I agree to comply with the voluntary quarantine order for 14-days from my date of arrival in Guam.
- I agree to proceed directly from the airport to the designated quarantine location which is my residence, hotel, or rental lodging location.
- I agree to remain in my designated quarantine location leaving only to go to and from work each day (ROM), for medical emergencies, or to seek medical care.
- I can leave quarantine location to get take-out food or shop for essential groceries.
- I will not leave quarantine location to conduct banking, seek personal care or hygiene services (e.g., haircut, massage, manicure/pedicure etc.) go to the beach, or visit any public places.
- I agree to not allow any visitors at my designated quarantine location.
- I agree to adhere to symptom monitoring before each shift and during each shift at least 4 hours after starting my shift by my healthcare organization's infection control staff.
- I agree to report any signs or symptoms of COVID-19 by calling **929-9294**, and immediately stop working and isolate if I have any of the following symptoms:
  - Cough, runny nose, sore throat
  - Shortness of breath
  - Chills
  - Headache/Muscle aches
  - Loss of smell or taste

**THE KNOWING AND INTENTIONAL FAILURE TO FOLLOW ANY PART OF THIS ORDER CONSTITUTES A MISDEMEANOR PUNISHABLE BY A FINE OF NOT MORE THAN \$1,000 OR IMPRISONMENT OF NOT MORE THAN ONE YEAR OR BOTH (10 GCA, Chapter 19, §19604 (c) Cooperation).**



## Voluntary Quarantine Order

### ARRIVING PASSENGER – NON-RESIDENT OF GUAM

Guam Department of Public Health and Social Services (DPHSS) has put in place emergency public health measures to help slow the introduction and spread of COVID-19 in Guam. It is very important for the protection of your own health and that of the others in Guam that you abide by all aspects of this voluntary quarantine order.

Any and all costs associated with the quarantine and/or treatment of individuals who are subject to restricted entry into Guam pursuant to Executive Order shall be the responsibility of the individual and the carrier that the individual contracted with to travel to Guam.

1. **ALL** non-residents having originated from or traveled through international locations deemed to be “hot spots” shall be subject to 14-day quarantine at a GovGuam qualified quarantine facility.

**By signing a *Voluntary Quarantine Acknowledgement*, Guam DPHSS hereby orders you to comply with the following:**

- I agree to comply with the voluntary quarantine order for 14-days from my date of arrival in Guam.
  - I agree to be transported directly from the airport to the GovGuam designated quarantine facility.
  - I agree to remain in the GovGuam designated quarantine facility in my assigned room and I agree to not have any visitors or visit any other rooms in the facility.
  - I agree to be monitored for symptoms of COVID-19 including but not limited to:
    - Fever (Feel feverish or exact temperature if known  $\geq 100.4^{\circ}\text{F}/38^{\circ}\text{C}$ )
    - Cough
    - Shortness of breath
    - Chills
    - Headaches
    - Loss of smell or taste
  - I understand that I will be provided (3) meals a day.
  - I understand that I can only leave quarantine location for medical emergencies and approved medical appointments.
  - I understand that I may leave quarantine location before the end of the 14-day quarantine period if I provide verifiable information that I am leaving Guam even before the end of the 14-day quarantine period. In these instances, I will be transported directly from the GovGuam quarantine facility to the airport or other point of departure.
2. **ALL** non-residents traveling domestically or having originated from or traveled through international NOT deemed a “hot spot” shall be subject to 14-day quarantine at a GovGuam quarantine facility, OR
    - **Non-Residents** can present a valid diagnostic laboratory COVID-19 PCR negative test result for SARS CoV2, that is not more than one (1) week from the date of attempted entry into Guam, and shall complete the 14-day quarantine requirement at their personal residence or rental lodging.



## Voluntary Quarantine Order

By signing a *Voluntary Quarantine Acknowledgement*, Guam DPHSS hereby orders you to comply with the following:

- I agree to proceed directly from the airport to the designated quarantine location which is either the GovGuam quarantine facility, my personal residence or rental lodging.
- I agree to comply with voluntary quarantine order for 14-days from my date of arrival in Guam.
- I agree to remain in my designated quarantine location leaving only for medical emergencies and to seek medical care.
- I can leave quarantine location, **if at my personal residence or rental lodging**, to get take-out food or shop for essential groceries.
- I will not leave quarantine location to conduct banking transactions, seek personal care or hygiene services (e.g., haircut, massage, manicure/pedicure) or go to the beach or visit any public places.
- I agree to not allow any visitors.
- I agree to monitor myself for symptoms of COVID-19 and report everyday:

**YOU MUST CALL, TEXT, OR WHATSAPP: 685-4577**

**If no one answers, you must leave a message and report the following information:**

- Full name and Date of Birth (DOB)
- Whether or not you are experiencing any of the following:
  - Feel feverish or exact temperature if known ( $\geq 100.4^{\circ}\text{F}/38^{\circ}\text{C}$ )
  - Cough, runny nose, sore throat
  - Shortness of breath
  - Chills
  - Headache/Muscle aches
  - Loss of smell or taste

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## Voluntary Quarantine Order

### QUARANTINE FACILITY FAQ

1. If I, a non-resident, get a negative COVID-19 test, can I go to my rental lodging?

Yes. If a non-resident presents a valid diagnostic laboratory **COVID-19 PCR negative test result for SARS Cov2 that is not more than one (1) week from the date of attempted entry into Guam**, the individual can complete the 14-day quarantine requirement at their personal residence or rental lodging.

2. Will I be tested while in quarantine?

People will only be tested during quarantine if they develop symptoms of COVID-19.

3. If I have an extenuating family circumstance, can I go home?

Extenuating circumstances will be considered on a case-by-case basis. Please provide documentation to onsite Public Health staff so that they may assess these situations. Once documentation is received, it may take time for Public Health to respond to your inquiry.

4. If I have medical conditions, does this mean I can go home?

Persons with medical conditions are not exempt from quarantine. Some people with medical conditions may quarantine at home. Facility medical staff determine the need to quarantine at home. Public Health will assess the home situation before granting approval to home quarantine. These individuals must still undergo monitoring by Public Health staff.

5. Can I end my quarantine early?

No. The quarantine period is based on the best available scientific evidence for COVID-19 at this time. There is no substitute for this incubation period.

6. If I begin experiencing symptoms while in quarantine, what do I do?

If you begin to experience even mild symptoms or simply feel different than you normally do, please bring this up to the staff conducting your daily screenings. If you urgently need medical attention, alert the front desk to call 911.

7. Can I visit my doctor while in quarantine?

You may attend pre-arranged medical appointments if we are able to verify that the clinic will accept you while quarantined. You must alert the medical and front desk staff about the appointment 24 hours before your appointment. We will arrange for transport from the facility to your appointment and back to the facility afterwards.

8. If I have a mental health concern, who do I contact?

Public Health Social Workers are onsite to connect you to a provider. The 24-hour Crisis Hotline is available if you would like to speak with someone urgently. The number is 647-8833.